



**RESPONSE UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE REQUESTED  
EXAMINING GROUP 2614  
PATENT**

Customer No. 25,537  
Attorney Docket No. 00-5019

AF  
RR

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: )  
)  
Douglas J. COWELL et al. ) Group Art Unit: 2614  
)  
Application No.: 09/692,926 ) Examiner: Karen L. Le  
)  
Filed: October 20, 2000 ) Confirmation No.: 8386  
)  
For: METHOD AND SYSTEM FOR ) **Mail Stop AF**  
CALL CENTER SCREENING )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AFTER FINAL**

In reply to the Final Office Action mailed October 20, 2006, the period for response extending to January 22, 2007 (January 20, 2007, being a Saturday), and pursuant to 37 C.F.R. § 1.116, Applicants propose that this application be amended as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment sections of this paper.